



Patient Portal User Agreement

Brehm Medical Center provides this site in partnership with e-MDs® for the exclusive use of its established patients. The patient portal is designed to enhance patient – physician communications. All users must be established by a previous office visit.

We strive to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the patient portal, the user agrees to provide factual and correct information.

The information on the patient portal is maintained by Brehm Medical Center at its current physical facility – 6190 LBJ Freeway Suite 800, Dallas, TX 75240. For questions about this site, contact the Practice Manager at 972-851-0055 or officemanager@brehmmedical.com.

The patient portal does provide access to the following services:

- Request appointments, receive notifications about upcoming appointments, waiting list requests
- Medication re-fill requests
- Communication of laboratory results from staff to patient
- Review of patient’s medical summary, medication list, treatment history and visit summary
- Limited communication regarding on-going treatment

The patient portal is not intended to provide internet based diagnostic medical services. The following limitations also apply:

- No internet based triage and treatment requests. Diagnosis can only be made and treatment rendered after the patient schedules and SEES the doctor.
- No emergent communications or services. Any emergent conditions should be seen by an Urgent Care Facility, the Emergency Department, or by calling 911.
- No request for narcotic pain medications will be accepted.
- Request for re-fill medications not currently being treated by the physician.

The patient portal is provided as a courtesy to our valued patients. While some offices charge for this convenience on an annual basis, we are focused on providing highest level of services and health care. However, if abuse or negligent usage of the patient portal persists, we reserve the right, at our own discretion, to terminate patient portal offering, suspend user access, or modify services offered through the patient portal.

The patient portal is provided in partnership with e-MDs, our EHR software vendors and provider. The data is stored at Brehm Medical Center. That data is on a HIPAA compliant VPN with the high level encryption that exceeds the HIPAA standards. While we believe that the IT infrastructure and data are safe and secure, it does not guarantee unforeseen adverse events cannot occur. To the extent that it is possible, Brehm Medical Center has undergone rigorous IT implementation and security standards exceeding industry recommendations.

Please read our HIPAA policy for information on how private health information (PHI) is used at Brehm Medical Center. All new and established patients have signed a HIPAA agreement form. If you do not recall having signed a HIPAA agreement form or need to reacquaint with our HIPAA policy, a print or electronic copy in PDF format will be provided to you for your review.

Once you have signed the [Patient Portal Consent Agreement](#) and have provided Brehm Medical Center with a legitimate email address that is secure, you will be given our system generated unique user identification and password. The site may be accessed in two ways:

1. Directly by going to this URL: <https://www.gotomyclinic.com/BrehmMedicalCenter>
2. Brehm Medical Center website: <https://www.brehmmedical.com> and clicking on patient log-in tab.

Upon acceptance by our patient portal system, on the email reply, it will contain your unique user id and password. While the patient portal is user friendly, limited technical support questions can be directed to officemanager@brehmmedical.com.

Patient Acknowledgement and Agreement

I acknowledge that I have read and fully understand this consent form. I have been given risks and benefits of the patient portal and agree that I understand the risks associated with online communications between my physician and patient, and consent to the conditions outlined herein. I acknowledge that using the patient portal is entirely voluntary and will not impact the quality of care I receive from Brehm Medical Center should I decide against using the patient portal. In addition, I agree to adhere to the policies set forth herein, as well as any other instructions or guidelines that my physician may impose for online communications. I have been proactive about asking questions related to this consent agreement. All of my questions have been answered with clarity.

Patient Signature

Date

Print Name

Date of Birth

EMAIL ADDRESS: _____

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